

Restaurant

INGENICO ELITE / I SERIES RESTAURANT APPLICATION

CREDIT

SALE

+ **1** + **1** OR
1 + **1**

SLIDE/KEY CARD

> VERIFY CARD + OK
> ENTER LAST 4 + OK
[OR] IF UNREADABLE:
ACCT. NO. + OK
EXP. DATE + OK
> CARD VALIDATION # + OK
> CARD PRESENT? YES/NO
> ENTER ADDRESS + OK
> ENTER ZIP + OK
> SERVER ID + OK

SALE AMOUNT. + OK

> SELECT TIP PERCENTAGE
> *OR SEE OTHER TIP*
> INVOICE NO. + OK
> TAX AMOUNT + OK
> CUST. COPY? YES/NO
> TIP AMNT. + OK
> IMPRINT CARD

REPRINT RECEIPT

9 OR + **5** + **1**

1 = LAST COPY

2 = SEARCH

[IF OTHER]

> SEARCH
> SELECT (to reprint)
1 = MERCHANT COPY
2 = CUSTOMER COPY
3 = BOTH

OFFLINE ENTRY

FOR VOICE AUTHORIZATION

7 OR + **7**

SLIDE/KEY CARD

[OR] IF UNREADABLE:
ACCT. NO. + OK
EXP. DATE + OK
> CARD VALIDATION # + OK
> CARD PRESENT? YES/NO
> SERVER ID + OK

SALE AMOUNT. + OK

> SELECT TIP PERCENTAGE
> *OR SEE OTHER TIP*
> TOTAL AMNT. + OK
> INVOICE NO. + OK

APPRVL CODE + OK

> INVOICE NO. + OK
> CUST. COPY? YES/NO
> IMPRINT CARD

>
>
>
>

CREDIT RETURN

8 OR + **8** + **1**

SLIDE/KEY CARD

[OR] IF UNREADABLE:
ACCT. NO. + OK
EXP. DATE + OK
> SERVER ID + OK
RETURN AMNT + OK
> INVOICE NO. + OK
> CUST. COPY? YES/NO
> IMPRINT CARD

TIP ADJUST

2 OR + **2**
> SEE SEARCH

TIP AMOUNT + OK

> TOTAL AMNT. + OK
> SALE \$\$\$? + ACCEPT

ADJUST ANOTHER?
YES/NO

DEBIT SALE

+ **1** + **2** OR
1 + **2**

SLIDE CARD

> SERVER ID + OK
SALE AMOUNT + OK
> SELECT TIP PERCENTAGE
> *OR SEE OTHER TIP*
> CASHBACK AMNT. + OK
> TOTAL AMNT. + OK

SALE \$\$\$? + ACCEPT

OR SEE CHANGE AMOUNT
> INVOICE NO. + OK

PIN + OK

> CUST. COPY? YES/NO

DEBIT RETURN

8 + **2** OR
 + **8** + **2**

SLIDE CARD

> SERVER ID
RETURN AMNT. + OK
> INVOICE NO. + OK
PIN + OK
> CUST. COPY? YES/NO

CREDIT VOID

6 OR + **6**
> SEE SEARCH
SELECT (to void)

CUST. COPY? YES/NO

EBT CASH BENEFIT SALE

+ **1** + **3** + **1**

SLIDE/KEY CARD

[OR] IF UNREADABLE:
ACCT. NO. + OK
EXP. DATE + OK
> SERVER ID + OK
SALE AMOUNT + OK
> TIP AMNT. + OK
> CASHBACK AMNT. + OK
SALE \$\$\$? + ACCEPT
OR SEE CHANGE AMOUNT

PIN + OK

> TOTAL AMNT. + OK
> INVOICE NO. + OK
> CUST. COPY? YES/NO

PAY AT TABLE

[I7770 ONLY]

+ **1** + **1**

> SERVER ID
> INVOICE NO. + OK

SALE AMNT. + OK

[GIVE TO CUSTOMER]
> LANGUAGE? ENG/SPAN
> HOW WOULD YOU LIKE
TO PAY? DEBIT/CREDIT

SLIDE CARD

> PIN + OK
> SELECT TIP? 15%/18%
> *OR SEE OTHER TIP*
> CASH BACK?
> CASH BACK + OK
> TOTAL + ACCEPT
[RETURN TO SERVER]
> SERVER PASSWORD + OK

SPECIAL OPTIONS

= OPTIONAL STEPS

IF OPTION IS ON -
FOLLOW GREY STEP
OR INSERT
ADDITIONAL STEPS
BELOW AT >

COMMERCIAL CARD

CUSTOMER NUMBER
TAX AMNT. + OK
TAX EXEMPT YES/NO

CHANGE AMOUNT

SALE \$\$\$? + CANCEL

SALE AMNT. + OK

SELECT TIP

PERCENTAGE

> *OR SEE OTHER TIP*

TOTAL AMNT. + OK

SEARCH

SEARCH BY...

1 = ALL

2 = REF #

REF + OK

3 = SERVER #

SERVER + OK

4 = ACCOUNT #

ACCOUNT + OK

5 = INVOICE #

INVOICE + OK

(to scroll through transactions)

> NEXT/PREV

(to select current transaction)

> SELECT

BANK NAME	
BANK PHONE	
HELP DESK PHONE	
V NUMBER	
VISA/MASTERCARD VOICE AUTH PHONE	
MERCHANT NO/ID	
OTHER	

END-OF-DAY BALANCING

SUMMARY REPORT



(then)

1 = PRINT

2 = DISPLAY

DETAIL REPORT



(then)

1 = PRINT

2 = DISPLAY

SERVER REPORT



4 = SERVER

5 = UNADJ TIP

6 = OPEN TABS

7 = IRS TIP



(scroll or press 4)

1 = ALL SERVERS

2 = SINGLE SERVER

> SERVER ID + OK

> CASH TIP + OK

TRANSMIT BATCH



[IF SINGLE MERCHANT]

CONFIRM SETLMT

YES/NO

[IF MULTI MERCHANT]

SETTL WHICH MERCH

1 = ALL

2 = SELECT

[IF SELECT]

> SELECT MERCHANT

CANCEL/ACCEPT

TERMINAL MESSAGES

ADDRESS MATCH

Address match only. (AVS)

AMOUNT INVALID

Amount falls outside allowable range. Call Help Desk.

BAD ACCOUNT NUM

If account number was entered manually, reenter. If error persists, call **Voice Authorization Center**.

BATCH FULL

Settle batch.

CARDREADER ONLY

Manual card entry is not allowed. Slide card.

DECLINE

Request another card from cardholder.

INVALID AMOUNT

Amount is above the Store and Forward offline limit. Call **Help Desk**.

LINE BUSY

Line is busy at the host or there are telephone circuit problems. Try transaction again or call **Voice Authorization Center**.

LOST COMM W/HOST

NO DIAL TONE

NO MATCH

No Address or Zip Code match. (AVS)

NO MERCHANT ID

The merchant ID was entered incorrectly or is not in the setup of the application. Call **Help Desk**.

QD XXX [or] RB XXX

Quit Duplicate or Reject Batch. Call **Help Desk**.

SERV NOT ALLOWED

Service not allowed for card type.

SERVER TABLE FULL

Print server ID list, then delete unused server IDs.

UNSUPPORTED CARD

The card's bin range falls outside of a recognizable range.

ZIP MATCH

Zip Code match only. (AVS)