

Reprint	
Terminal Display	Action
IDLE PROMPT	Press [ENTER] and then [6].
0=DISPLY 1=PRINT	Press [1] and then [ENTER].
0=LAST 1=OTHER	Press [0] and then [ENTER] for last transaction. Or, press [1] and then [ENTER] for another transaction.
ENTER REF NUMBER	If prompted, key in reference number and press [ENTER].
PRINTING...	Receipt prints (if printer attached).
Deposit (Settlement)	
IDLE PROMPT	Press [9].
ENTER SUPER #	Key in supervisor number and press [ENTER].
0=DEPOSIT 1=INQ	Press [0] and then [ENTER].
PRINTING...	Report prints (if printer attached).
PROCESSING...	(No action while processing.)
BATCH RELEASED	Batch settled at host. Press [CLEAR] to return to idle prompt.

CVV2 Codes	
Visa Codes	CVV2 Code Description
M	The CVV2 Code Matched.
N	The CVV2 Code did not Match.
P	The CVV2 Code was not Processed.
S	The CVV2 Code was on the Card and the Merchant indicated that it was not.
U	The Issuer is not Certified for CVV2.

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EBT Prior ***	
Terminal Display	Action
IDLE PROMPT	Press [8].
0=F/S 1=CASH	Press [0] and then [ENTER] for a Food Stamp transaction. Or, press [1] and then [ENTER] for a Cash transaction.
0=SALE 1=OTHER	Press [1] and then [ENTER].
0=RETURN 1=PRIOR 2=BALANCE INQ	Press [1] and then [ENTER].
ENTER ACCOUNT #	Swipe card or manually key in card number and press [ENTER].
EXPIRY DATE MMY	If prompted, key in expiration date in MMY format (for example: 1298) and press [ENTER].
ENTER INVOICE #	Key in invoice number and press [ENTER].
ENTER CUSTOMER #	Key in customer number and press [ENTER].
ENTER CLERK #	Key in clerk number and press [ENTER].
ENTER AMOUNT	Key in amount and press [ENTER].
CASH BACK AMOUNT	Key in cash back amount and press [ENTER].
ENTER AUTH CODE	Key in auth code and press [ENTER].
ENTER VOUCHER #	Key in voucher number and press [ENTER].
DIALING	(No action while processing.)
nnnnnn \$\$.cc	Auth code and amount display. Receipt prints (if printer attached).
EBT Return ***	
IDLE PROMPT	Press [8].
0=F/S 1=CASH	Press [0] and then [ENTER].
0=SALE 1=OTHER	Press [1] and then [ENTER].
0=RETURN 1=PRIOR 2=BALANCE INQ	Press [0] and then [ENTER].
ENTER ACCOUNT #	Swipe card or manually key in card number and press [ENTER].
EXPIRY DATE MMY	If prompted, key in expiration date in MMY format (for example: 1298) and press [ENTER].
ENTER INVOICE #	Key in invoice number and press [ENTER].
ENTER CUSTOMER #	Key in customer number and press [ENTER].
ENTER CLERK #	Key in clerk number and press [ENTER].
ENTER AMOUNT	Key in amount and press [ENTER].
WAITING FOR PIN	Key in PIN number and press [ENTER].
DIALING	(No action while processing.)
nnnnnn \$\$.cc	Auth code and amount display. Receipt prints (if printer attached).

AVS Response Codes	
Visa Codes	Action Response Code Description
Y	Yes - Exact match on address and ZIP Code.
A	Address matches, ZIP Code does not.
Z	ZIP - ZIP Code matches, address does not.
N	No - Neither address nor ZIP Code match.
U	Unavailable - Address information unavailable or issuer does not support AVS.
R	Retry - Issuer's system unavailable or timeout.
E	Error - Transaction ineligible for AVS or edit error found.
S	AVS not supported by issuer.
MasterCard Codes	
MasterCard Codes	Action Response Code Description
X	Exact - Match on address and 9-digit ZIP Code.
Y	Yes - Exact match on address and ZIP Code.
A	Address matches, ZIP Code does not.
W	Whole - 9-digit ZIP Code matches, address does not.
Z	ZIP - ZIP Code matches, address does not.
N	No - Neither address nor ZIP Code match.
U	Unavailable - Address information unavailable or issuer does not support AVS.
R	Retry - Issuer's system unavailable or timeout.
S	Service not supported by issuer.
Discover Codes	
Discover Codes	Action Response Code Description
Y	Address only matches.
A	Zip and address both match.
W	AVS not available.
Z	ZIP - ZIP Code matches, address does not.
N	No - Neither address nor ZIP Code match.
U	Unavailable - Address information unavailable.
American Express Codes	
American Express Codes	Action Response Code Description
Y	Yes - Exact match on address and ZIP Code.
A	Address matches, ZIP Code does not.
Z	ZIP - ZIP Code matches, address does not.
N	No - Neither address nor ZIP Code match.
U	Unavailable - Address information unavailable.
R	Retry - Issuer's system unavailable or timeout.
S	AVS not supported by issuer.

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Tranz 330, Tranz 380, Tranz 420, & Tranz 460 Host Capture - Retail

Sale	
Terminal Display	Action
IDLE PROMPT	Swipe card.
ENTER LAST 4 NUM	Key in last 4 digits of card number (if swiped) and press [ENTER].
ENTER INVOICE #	Key in invoice number and press [ENTER].
ENTER CUSTOMER #	Key in customer number and press [ENTER].
ENTER CLERK #	Key in clerk number and press [ENTER].
ENTER TAX AMOUNT	Key in tax amount and press [ENTER].
TAX EXEMPT? 0=YES 1=NO	Press [0] if transaction is tax exempt. Or, press [1] if not tax exempt.
ENTER TOT AMOUNT	Key in amount and press [ENTER].
PROCESSING...	(No action while processing.)
nnnnnn \$\$.cc	Auth code and amount display. Receipt prints (if printer attached).
Return (Credit)	
IDLE PROMPT	Press [3].
ENTER ACCOUNT #	Swipe card.
ENTER LAST 4 NUM	Key in last 4 digits of card number (if swiped) and press [ENTER].
ENTER INVOICE #	Key in invoice number and press [ENTER].
ENTER CUSTOMER #	Key in customer number and press [ENTER].
ENTER CLERK #	Key in clerk number and press [ENTER].
ENTER TOT AMOUNT	Key in amount of credit and press [ENTER].
PROCESSING...	(No action while processing.)
\$\$.cc	Amount displays. Receipt prints (if printer attached).
Void	
IDLE PROMPT	Press [5].
ENTER REF NUMBER	Key in reference number and press [ENTER].
ENTER AMT	Key in amount of original transaction and press [ENTER].
PROCESSING...	(No action while processing.)
nnnnnn \$\$.cc	Auth code and amount display. Receipt prints (if printer attached).

* Shaded sections are optional features.

Manual Entry/ Address Verification	
IDLE PROMPT	Press appropriate key.
ENTER ACCOUNT #	Manually key in card number and press [ENTER].
EXPIRY DATE MMY	Key in expiration date in MM/YY format (example: 1298) and press [ENTER].
PHONE ORDER? 0=YES 1=NO	Press [0] if the transaction is a phone order. Or, press [1] if the card is present. Press [ENTER] after your selection.
ENTER INVOICE #	Key in invoice number and press [ENTER].
STREET ADDRESS	Key in street address and press [ENTER]. Key in numeric value of address only. (Example: 1601 Elm Street = 1601 [ENTER])
ENTER ZIP CODE	Key in ZIP Code and press [ENTER].
ENTER CVV2 #	Key in CVV2 value on the back of the card that is usually 4 digits and press [ENTER]. Or, press [ENTER] to bypass and key in a reason code. [0] = Not on card [1] = Cannot read [2] = Unknown Press [ENTER].
ENTER CUST REF #	Key in customer number and press [ENTER].
ENTER CLERK #	Key in clerk number and press [ENTER].
ENTER TAX AMOUNT	Key in tax amount and press [ENTER].
TAX EXEMPT? 0=YES 1=NO	Press [0] if transaction is tax exempt. Or, press [1] if not tax exempt.
ENTER TOT AMOUNT	Key in amount and press [ENTER].
PROCESSING...	(No action while processing.)
nnnnnn **cc	Auth code and amount display. Receipt prints (if printer attached).
Prior Sale (Force)	
IDLE PROMPT	Press [4].
ENTER ACCOUNT #	Swipe card.
ENTER LAST 4 NUM	Key in last 4 digits of card number (if swiped) and press [ENTER].
ENTER INVOICE #	Key in invoice number and press [ENTER].
ENTER CUSTOMER #	Key in customer number and press [ENTER].
ENTER CLERK #	Key in clerk number and press [ENTER].
ENTER TAX AMOUNT	Key in tax amount and press [ENTER].
TAX EXEMPT? 0=YES 1=NO	Press [0] if transaction is tax exempt. Or, press [1] if not tax exempt.
ENTER TOT AMOUNT	Key in amount and press [ENTER].
ENTER AUTH CODE	Key in auth code and press [ENTER].
PROCESSING...	(No action while processing.)
nnnnnn **cc	Auth code and amount display. Receipt prints (if printer attached).

Auth Only	
<i>Terminal Display</i>	<i>Action</i>
IDLE PROMPT	Press [2].
ENTER ACCOUNT #	Swipe card.
PHONE ORDER? 0=YES 1=NO	Press [0] if the transaction is a phone order. Or, press [1] if the card is present. Press [ENTER] after your selection.
ENTER INVOICE #	Key in invoice number and press [ENTER].
STREET ADDRESS	Key in street address and press [ENTER]. Key in numeric value of address only. (Example: 1601 Elm Street = 1601 [ENTER])
ENTER ZIP CODE	Key in ZIP Code and press [ENTER].
ENTER CVV2 #	Key in CVV2 value on the back of the card that is usually 4 digits and press [ENTER]. Or, press [ENTER] to bypass and key in a reason code. [0] = Not on card [1] = Cannot read [2] = Unknown Press [ENTER].
ENTER CLERK #	Key in clerk number and press [ENTER].
ENTER TOT AMOUNT	Key in amount of credit and press [ENTER].
PROCESSING...	(No action while processing.)
**cc	Amount displays. Receipt prints (if printer attached).
Terminal Batch Review	
IDLE PROMPT	Press [FUNC] and then [3].
LOCAL REVIEW BATCH nnnnnn	Current batch number displays. Press [ENTER] to continue. Or, key in batch number and press [ENTER].
ENTER BATCH #	Key in batch number and press [ENTER].
0=DISPLY 1=PRINT	Press [0] and then [ENTER].
TRAN COUNT nnn	Transaction count displays. Press [ENTER] to continue.
SALES **cc	Total sales display. Press [ENTER] to continue.
RETNS **cc	Total returns display. Press [ENTER] to continue.
NET **cc	Net amount displays. Press [ENTER] to continue.
0=BY REF # 1=ALL	Press [0] and then [ENTER] to view by reference number. Or, press [1] and then [ENTER] to view all.
ENTER REF NUMBER	Key in reference number and press [ENTER].
nnn XX **cc	Reference number, transaction type and amount display. Press [#].
nnnnnn XX	Auth code and card type display. Press [#].
xxxxxxxxxxxxxxxx	Credit card number displays. Press [ENTER] to review another transaction. Or, press [CLEAR] to end.

Debit Sale **	
<i>Terminal Display</i>	<i>Action</i>
IDLE PROMPT	Press [6].
0=SALE 1=RETURN	Press [0] and then [ENTER].
ENTER ACCOUNT #	Swipe debit card.
ENTER INVOICE #	Key in invoice number and press [ENTER].
ENTER CUSTOMER #	Key in customer number and press [ENTER].
ENTER CLERK #	Key in clerk number and press [ENTER].
ENTER AMOUNT	Key in amount and press [ENTER].
CASH BACK AMOUNT	For cashback, key in amount and press [ENTER]. Or, press [ENTER] to bypass.
WAITING FOR PIN	Customer keys in PIN number and presses [ENTER].
PROCESSING...	(No action while processing.)
nnnnnn **cc	Auth code and amount display. Receipt prints (if printer attached).
EBT Cash/Food Stamp Sale ***	
IDLE PROMPT	Press [8].
0=F/S 1=CASH	Press [0] and then [ENTER] for a food stamp transaction. Or, press [1] and then [ENTER] for a cash transaction.
0=SALE 1=OTHER	Press [0] and then [ENTER].
ENTER ACCOUNT #	Swipe card or manually key in card number and press [ENTER].
EXPIRY DATE MMY	If prompted, key in expiration date in MMY format (for example: 1298) and press [ENTER].
ENTER INVOICE #	Key in invoice number and press [ENTER].
ENTER CUSTOMER #	Key in customer number and press [ENTER].
ENTER CLERK #	Key in clerk number and press [ENTER].
ENTER AMOUNT	Key in amount and press [ENTER].
CASH BACK AMOUNT	Key in cash back amount and press [ENTER].
WAITING FOR PIN	Key in PIN number and press [ENTER].
DIALING	(No action while processing.)
nnnnnn **cc	Auth code and amount display. Receipt prints (if printer attached).

** Debit is only available if this feature is programmed in the terminal.
 *** EBT is only available if this feature is programmed in the terminal.

EBT Balance Inquiry ***	
<i>Terminal Display</i>	<i>Action</i>
IDLE PROMPT	Press [8].
0=F/S 1=CASH	Press [0] and then [ENTER] for Food Stamp balance. Or, press [1] and then [ENTER] for Cash balance.
0=SALE 1=OTHER	Press [1] and then [ENTER].
0=RETURN 1=PRIOR 2=BALANCE INQ	Press [2] and then [ENTER].
ENTER ACCOUNT #	Swipe card or manually key in card number and press [ENTER].
EXPIRY DATE MMY	If prompted, key in expiration date in MMY format (for example: 1298) and press [ENTER].
ENTER CLERK #	Key in clerk number and press [ENTER].
WAITING FOR PIN	Key in PIN number and press [ENTER].
DIALING	(No action while processing.)
nnnnnn **cc	Auth code and balance display. Receipt prints (if printer attached).
Batch Report	
IDLE PROMPT	Press [ENTER] and then [3].
LOCAL REVIEW BATCH nnnnnn	Current batch number displays. Press [ENTER] to continue. Or, key in batch number and press [ENTER].
ENTER BATCH #	Key in batch number and press [ENTER].
0=DISPLY 1=PRINT	Press [1] and then [ENTER] to print report.
0=TOTAL 1=DETAIL	Press [0] and then [ENTER] to print a totals report. Or, press [1] and then [ENTER] to print a details report.
PRINTING...	Report prints (if printer attached).
Batch Inquiry	
IDLE PROMPT	Press [9].
ENTER SUPER #	Key in supervisor number and press [ENTER].
0=DEPOSIT 1=INQ	Press [1] and then [ENTER].
PROCESSING...	(No action while processing.)
PRINTING... TRAN COUNT nnn	Report prints (if printer attached). Press [#]. Total credit and debit transactions display.
TOTL **cc	Total amount displays. Press [#].
CR nnn **cc	Number of transactions and total credit card amounts display. Press [#].
AE nnn **cc	If applicable, the number of American Express transactions and total American Express card amount displays. Press [#] to view debit transactions. Or, press [CLEAR] to end.
DB nnn **cc	If applicable, the number of debit transactions and total debit card amount displays. Press [CLEAR] to end.